

Basic Instructions: Updating Java

[last updated: October, 2012]

Mozilla Firefox, a browser some use to run CM/ECF, is now disabling some versions of JAVA, a plug-in required for CM/ECF.

To fix this issue, all that is needed is to download and install Java 6 update 35 .

The following directions should allow you to do this.

- 1.) Close CM/ECF and go to <http://www.oracle.com/technetwork/java/javase/downloads/jre6u35-downloads-1836473.html> and select the version that is for your operating system, i.e. Windows, Mac, etc.
- 2.) You will be asked to "Save File" - please do so.
- 3.) The file will download and you should see a window that says "Download" with a file icon that looks like a coffee cup. Double-click on this file. (For some, this file may appear on a bar in the lower-left of the browser.)
- 4.) You will be asked to "Run" then asked to "Install" - please do so.
- 5.) A window may appear asking if you want to install the "Ask Toolbar" - you may wish to uncheck this box.
- 6.) Click "Next". The program will install.
- 7.) If your browser remains open during the install, please close and re-open it.

This should resolve the issue that people are experiencing with this plug-in and CM/ECF.